

Field Service Engineer – Americas, Chicago

C-RAD is a global medical device company with its main office in Uppsala, Sweden. We develop, produce, sell and maintain innovative solutions to healthcare customers. The focus is on patient positioning, monitoring and imaging within radiation therapy. We are market leader in the field of optical patient positioning.

C-RAD is a stock listed company at NASDAQ OMX Nordic Exchange. C-RAD group consists of three daughter companies in Sweden and sales offices in the USA, Germany, France, China, India and Australia.

C-RAD is ISO 13485 certified.

We are currently looking for a Field Service Engineer located for the Americas region (based in Chicago metropolitan area or close by), to strengthen our Global Services team.

Join C-RAD to fight cancer

Our products enable precision treatment through positioning and monitoring of patients in radiation therapy, which maximize the dose in tumors and minimize the dose in surrounding tissues.

We are now strengthening our Service team with a **Field Service Engineer** to pursue installations and maintenance on our medical products, primarily for the Chicago region, but with the possibility to travel the entire US and Canada.

The purpose of the role is to pursue First Class Service to our customers on-site at the clinics, as well as to provide support from the home office when so assigned.

Your profile

We are looking for a talented technician or engineer, preferably with a couple of years of experience from technical service roles, with a willingness to travel. Junior candidates are also welcomed to apply for the role.

Ideally, You have a broad technical interest and a solution-oriented attitude with problem-solving skills within the area of IT/networking configuration, electro-optical devices, mechanics and/or computer configuration. A professional and service-oriented mindset is one of your key assets.

The below characteristics are desired skills in this role:

- Engineer/technician in Electronics, Mechanics, Computer engineering or IT, or equivalent working experience.
- Strong personal drive and motivation to learn new products and subjects
- Customer-facing and quality-oriented approach
- Being a committed team player with good interpersonal and communicative skills
- Driven and self-motivated persona, able to plan and execute own assignments
- Structured, analytical, responsible, and professional in all situations
- Fluent in English and German, additional languages is a plus
- Experience in working with medical device equipment, preferably in a clinical environment

What we are offering for you

- Interesting position in an innovative, fast growing international company with a great team spirit and daily interactions with customers across the globe
- A fun and constantly changing work environment with skilled colleagues and exciting products adapting advanced electro-optical technologies
- Short decision-making processes supporting an efficient working environment
- Home-office based when not traveling for customer assignments
- Attractive possibilities for self-development and career progression
- Competitive compensation package

Next steps

If this position is of interest, please send us your application including CV.
As interviews and candidate selection is held on a continuous basis, submit your application as soon as possible.

For queries regarding the role and tasks, please contact:

Anna Åman [anna.aman@c-rad.com]
HR Manager
C-RAD Inc